



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Performance Indicators






Neath Port Talbot Council


Appendix 1 - Children & Young People's Services – Quarterly Performance Report - Quarter 3 ( 1st April - 31st December) - 2021/22



*Print Date: 28-Jan-2022*

## How will we know we are making a difference (01/04/2021 to 31/12/2021)?

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
<b>CHILDREN AND YOUNG PEOPLE SERVICES</b>					
CP/011 - PAM/028 - Measure 24 - Percentage of child assessments completed on time	98.57	97.73	99.63	94.00	 Green
1868 out of 1875 in Quarter 3 2021/22 compared to 2026 out of 2073 in the same period 2020/21. All Wales Average is 88.9%. This continues to be a priority for Children's Services. As a service, we strive to complete all assessments within the 42 day timescale to ensure children, young people and their families have timely responses. An audit is carried out on those assessments that fall outside the timescale by senior management to ensure there is no drift in the support we offer to our families. The most common reasons for why assessments have gone over 42 days in this timeframe include COVID isolation periods and sickness.					
PI/239 - % of children supported to live with their family.	67.21	67.19	67.27	64.70	 Green
553 out of 822 in Quarter 3 2021/22 compared to 600 out of 893 in the same period 2020/21. All Wales Average is 64.7%. Children's Services are committed to ensuring that those children who are able to stay at home do so with the right level of support.					
PI/241 - % of re-registrations of children on the local authority child protection register	13.04	8.41	12.86	9.40	 Red
9 out of 70 in Qtr.3 2021/22 compared to 9 out of 107 in the same period 2020/21. All Wales Average 5.1% As can be gleaned from the number, whilst the percentage is up the number of re-registrations have remained the same when compared to the same Qtr. last year. The re-registrations are up by 4 on the last quarter this year. What has reduced is the number of children on the register this Qtr. compared to last year (down 37). The decision to register is a multi-agency decision and if the risk is found to be continuing then the child protection register will be utilized. All Children re-registered are reviewed by the Team manager.					
PI/527 - Percentage of Child Protection Visits undertaken within 2 weeks			89.45	87.70	 Green
1815 out of 2029 in Qtr.3 2021/22. This is a new performance indicator therefore we have no comparative data. Whilst down on the same Qtr. last year this Qtr. sees a two percentage point increase from Qtr. 2 and continues to be monitored by the PO group. Despite this stat showing visits falling out of the two week compliance all children on the register have been seen, often by multiple professionals.					
PI/528 - Percentage of Statutory Visits to Looked After Children that took place in accordance with regulations			92.04	87.70	 Green
1886 out of 2049 in Quarter 3 2021/22. This is a new performance indicator therefore we have no comparative data. This continues to be a priority for Childrens Services and Principal officers are working closely with team managers and staff members to ensure that visits are completed in timescale and are entered onto the system in a timely manner. The Local Authority recognises the impact of the COVID-19 restrictions that were in place at the time and aims to improve this over the coming months.					

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
PI/529 - Percentage of 'New' Comprehensive Assessments completed during the year where there is evidence that the child has been seen			88.14	68.30	 Green
847 out of 961 in Quarter 3 2021/22. This is a new performance indicator therefore we have no comparative data. This measure is a priority to Childrens Services and going forward we endeavor to see all children as part of a new assessment. This figure has increased since the 1st Qtr. 2021/22, as COVID measures have relaxed slightly. Children who are not seen as part of an assessment are reviewed and audited by the Quality Assurance Team.					
PI/530 - CH/001 – Number of 'new' contacts received by statutory social services during the year			9773.00		
9773 in Quarter 3 2021/22. This is a new performance indicator therefore we have no comparative data. This figure is a reflection of the increase in pressures we are seeing in our Single Point of Contact Team.					
PI/531 - CH/003 – Number of 'new' contacts received where a decision was made by the end of the next working day			9773.00		
9773 in Quarter 3 2021/22. This is a new performance indicator therefore we have no comparative data. As a working model, we ensure that all contacts are sighted and acted upon within 24 hours and this is reflected in the data.					
PI/532 - CH/021 – The number of Strategy Meetings held during the year that progressed to Section 47 Enquiries			204.00		
204 in Qtr.3 2021/22. This is a new performance indicator therefore we have no comparative data. Whilst this number is lower than the last Qtr. this must be placed into a context. 673 strategy meetings were held across the service with only 204 progressing to S47 enquiries. There are many reasons for this: children and families are re-diverted to other services following a strategy meeting or care and support. What is important to note that each of these meetings brings together professionals from across services to share information and determine next steps to mitigate risk(s).					
PI/533 - CH/022 – The number of Section 47 Enquiries that progressed to Initial Child Protection Conference			70.00		
70 in Quarter 3 2021/22. This is a new performance metric therefore we have no comparative data. 204 S47 enquiries were completed this month with just under 80% of those enquiries finding risk (n160). Just over 20% found no risk and concluded by way of support. The conversion rate i.e. the number of Section 47 enquiries triggered and finding risk is up three percentage points of the last Qtr.					
PI/534 - CH/025 – The number of Child Protection Conferences held within timescale			62.00		
62 out of 73 in Quarter 3 2021/22. This is a new performance metric therefore we have no comparative data. Nine conferences fell out of timescales, all for valid reasons: parent unavailable, chair-person sick, key professional unavailable. Prior to a Conference falling out of timescales efforts are made to keep within the timescales and if this is not possible then a Principal Officer must authorise the Conference to go out of timescales.					
PI/535 - CH/033 – The number of children reported during the year where Child Exploitation was factor (includes, Child Sexual Exploitation, Child Criminal Exploitation and Child Trafficking)			46.00		

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
46 in Quarter 3 2021/22. This is a new performance metric therefore we have no comparative data. This number continues to increase as the Local Authority continues to develop its response to harm outside the family home. The Local Authority and Partner agencies are seeking to identify, early on, those children vulnerable to exploitation.					
PI/538 - CA/012 – The number of contacts by Young Carers received by statutory social services during the year where advice or assistance was provided			10.00		
10 in Quarter 3 2021/22. This is a new performance metric therefore we have no comparative data. This performance metric is subject to fluctuation as contact can also be made direct to the Youth Service, who deliver the Young Carers Service. Children's Services work closely with the Young Carers Service to ensure that children are identified.					
PI/539 - CA/014 – The total number of young carers needs assessments undertaken during the year			32.00		
32 in Quarter 3 2021/22. This is a new performance metric therefore we have no comparative data. As a service, we expected this number to increase after the COVID-19 Lockdown restrictions were eased. We would have identified the needs of young carers through our day to day work and assessed them accordingly, along with those who referred in for a Young Carers Assessment.					