



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Performance Indicators







Neath Port Talbot Council

Appendix 1 - Children & Young People's Services – Quarterly Performance Report - Quarter 2 (1st April - 30th September) - 2021/22



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How will we know we are making a difference (01/04/2021 to 30/09/2021)?

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
Organisation					
CP/011 - PAM/028 - Measure 24 - Percentage of child assessments completed on time	97.11	97.36	98.11	94.00	 Green
1301 out of 1326 in Quarter 2 2021/22 compared to 1293 out of 1328 in the same period 2020/21. All Wales Average 88.9%. This remains a priority for Children's Services and Senior Officers are still working closely with Team Managers to ensure assessments are completed in a timely manner. An audit programme is in place, each quarter for those assessments that are not completed on time. Although the figure has increased since the same period last year, and we are significantly higher than the All Wales Average, Children's Services strive to reach 100%.					
PI/239 - % of children supported to live with their family.	64.11	66.86	67.71	64.70	 Green
585 out of 864 in Qtr. 2 2021/22 is an increase on the previous performance Qtr. 2 2020/21 of 589 out of 881. This figure is fractionally lower than the All Wales average of 68.4%. Children's services adopt a whole system approach and use outcomes focused practice to ensure families receive the right support and the right time to provide the best opportunity of remaining together as a family where it is safe to do so.					
PI/241 - % of re-registrations of children on the local authority child protection register	13.46	10.71	11.90	9.40	 Red
5 out of 42 in Qtr. 2 2021/22 compared to 9 out of 84 in the same period 2020/21. Despite a percentage point increase re-registrations remain low and down on the Qtr. 2 2020/21. (-4).					
PI/527 - Percentage of Child Protection Visits undertaken within 2 weeks			87.50	87.70	 Amber
1190 out of 1360 in Qtr.2 2021/22. The CP visits falling out of compliance for this period is 170, compared to 64 out of compliance for the same period last year Qtr. 2 (+106) or +90 on Qtr. 1 of this year. This issue has been raised with the respective area team POs and HOS and the Team Managers have been reminded of the expectations in respect of CP visits.					
PI/528 - Percentage of Statutory Visits to Looked After Children that took place in accordance with regulations			93.20	87.70	 Green
1207 out of 1295 in Quarter 2 in 2021/22 This is a new performance indicator therefore we have no comparative data. This continues to be a priority for Childrens Services and Principal officers will be working closely with team managers and staff members to ensure that visits are completed in timescale and are entered onto the system in a timely manner. The Local Authority recognises the impact of the COVID-19 restrictions that were in place at the time and aims to improve this over the coming months.					
PI/529 - Percentage of 'New' Comprehensive Assessments completed during the year where there is evidence that the child has been seen			86.18	68.30	 Green

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
586 out of 680 in Qtr.2 2021/22. This is a new performance indicator therefore we have no comparative data. This measure is a priority to Childrens Services and going forward we endeavour to see all children as part of a new assessment. This figure has increased since the 1st Qtr. 2021/22, as COVID measures have relaxed.					
PI/530 - CH/001 – Number of ‘new’ contacts received by statutory social services during the year			6626.00		
6626 in Qtr. 2 2021/22. This is a new performance metric therefore we have no comparative data. We have seen a significant increase in Contact rates since the Lockdown restrictions were lifted in March 2021. The increase was expected and the data reflects that.					
PI/531 - CH/003 – Number of ‘new’ contacts received where a decision was made by the end of the next working day			6626.00		
6626 in Qtr. 2 2021/22. This is a new performance metric therefore we have no comparative data. As a working model, we ensure that all contacts are sighted and acted upon within 24 hours and this is reflected in the data.					
PI/532 - CH/021 – The number of Strategy Meetings held during the year that progressed to Section 47 Enquiries			139.00		
This is a new performance metric therefore we have no comparative data. Of the 543 Strategy meetings held during this Qtr. Only 139 led to S47 enquiries (26%). This is consistent with Qtr. 1, which saw 74% strategy meetings progressing other than S47 enquiries. This is a figure that is regularly monitored and subject to fluctuations.					
PI/533 - CH/022 – The number of Section 47 Enquiries that progressed to Initial Child Protection Conference			44.00		
This is a new performance metric therefore we have no comparative data. Of the 139 S47 enquiries undertaken during this period, 107 substantiated risk. With the remainder (32) finding no risk. The conversion rate sits at 77%, a two percentage point increase on the last Qtr. which is consistent.					
PI/534 - CH/025 – The number of Child Protection Conferences held within timescale			35.00		
This is a new performance metric therefore we have no comparative data. Qtr. 2 saw an increase (+5) in conferences not being held in timescales. Those conferences that fell over timescales had valid reasons: parent/child unavailability etc.					
PI/535 - CH/033 – The number of children reported during the year where Child Exploitation was factor (includes, Child Sexual Exploitation, Child Criminal Exploitation and Child Trafficking)			38.00		
This is a new performance metric therefore we have no comparative data. This number remains consistent, with a noted increase in strategy meetings being held for Criminal Exploitation.					
PI/538 - CA/012 – The number of contacts by Young Carers received by statutory social services during the year where advice or assistance was provided			9.00		
9 in Qtr. 2 2021/22. This is a new performance metric therefore we have no comparative data. This performance metric is subject to fluctuation as referrals can also be made direct to the Young Carers service. Children’s Services work closely with the Young Carers service to ensure that children are identified.					

PI Title	Actual 19/20	Actual 20/21	Actual 21/22	Target 21/22	Perf. RAG
PI/539 - CA/014 – The total number of young carers needs assessments undertaken during the year			20.00		
20 in Qtr. 2 2021/22. This is a new performance metric therefore we have no comparative data. As a service, we expected this number to increase after the COVID-19 Lockdown restrictions were eased. Although contacts have been low during the quarter, we would have identified the needs of young carers through our day to day work and assessed them accordingly.					