



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

**NEATH PORT TALBOT COUNTY BOROUGH COUNCIL  
Social Care, Health & Well-Being Cabinet Board**

**5<sup>th</sup> July 2021**

**Report of the Heads of Children & Young People and Adult  
Services (Keri Warren & Angela Thomas)**

**Matter for Information**

**Wards Affected** All

**CHILDREN and YOUNG PEOPLE and ADULT SERVICES 2021-22  
PERFORMANCE REPORTING ARRANGEMENTS**

**Purpose of the Report:**

The purpose of this report covers the following areas:

- a. To inform Members of the reporting arrangements for the new Statutory Performance Metrics across Children and Adult Services for 2021-22.
- b. To inform Members of the revised reporting arrangements for the Service specific High Level Measures across both Children and Adult Services for 2021-22.

**Executive Summary**

This report provides Members with information regarding the performance reporting arrangements for both Children and Young People and Adult Services for 2021-22 namely: -

- a. A list of both Children and Young People and Adult Services Statutory Performance Metrics/Performance Indicators (including Complaints and Compliments) to be reported quarterly (where appropriate) to the Social Care, Health and Well-Being Scrutiny Committee during 2021-22.
- b. A list of both Children and Young People and Adult Services Service specific High Level Measures for quarterly reporting to the Social Care, Health and Well-Being Scrutiny Committee during 2021-22.

## **Background**

The new code of practice relating to the performance and improvement of social services in Wales came into effect in April 2020. Produced by Welsh Government in collaboration with local authorities and social care stakeholders in Wales, it describes Welsh Government's ambition to use a range of methods to collect, analyse and understand data and evidence on the delivery of care and support, and support for carers across Wales. The framework has been designed to support local authorities and their partners to gather high quality data and evidence so that they can fully understand and improve how they deliver their social services function under the Social Services and Well-being (Wales) Act 2014 as well as assessing the impact.

As part of this revised Performance and Improvement Framework, a new set of Performance 'Metrics' have been developed which replace the previous set of Performance Indicators/Measures. These Metrics are simple, single-sided counts of activity that collect data relating to local authorities' functions.

In line with the requirements of the new Performance and Improvement Framework, the Directorate will report a selection of the new performance metrics on a quarterly basis with the full suite being made available to Members at year end reporting. Children and Young People Services will also continue to report a small selection of the

previously reported Performance Indicators (PI's), which they believe effectively demonstrate performance across key areas of practice.

In addition, the Heads of both Children and Young People and Adult Services believe that the continued reporting of a number of Service specific High Level Measures will provide Members with a more balanced overview of performance across the Directorate, which is less susceptible to monthly variation. Supplementary performance management information will also be made available to Members of the Social Care, Health & Well-Being Scrutiny Committee as and when required.

### **Financial Impacts**

No Implications.

### **Integrated Impact Assessment:**

There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring / information purposes.

### **Valleys Communities Impacts**

No Implications.

### **Workforce Impacts:**

No implications.

### **Legal Impacts:**

No implications.

### **Risk Management Impacts**

There is little or no risks associated with the implementation of the revised performance reporting arrangements for Children and Young

People and Adult Services. However, failure to implement the revised arrangements may result in the Local Authority lacking the knowledge of progress against the Directorates Strategic Priorities during 2021-22.

### **Crime and Disorder Impacts**

Section 17 of the Crime and Disorder Act 1998 places a duty on the Council in the exercise of its functions to have “due regard to the likely effect of the exercise of those functions on and the need to do all that it reasonably can to prevent:

- a) Crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and
- b) The misuse of drugs, alcohol and other substances in its area; and
- c) Re-offending the area”

There is no impact under the Section 17 of the Crime and Disorder Act 1998 through the implementation of the revised performance reporting arrangements for 2021-22.

### **Counter Terrorism Impacts**

The proposals are likely to have no impact on the duty to prevent people from being drawn into terrorism.

### **Violence Against Women, Domestic Abuse and Sexual Violence Impacts**

Section 2(1) of the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 introduced a general duty where a person exercising relevant functions must have regard (along with all

other relevant matters) to the need to remove or minimise any factors which -

- (a) increase the risk of violence against women and girls, or
- (b) exacerbate the impact of such violence on victims.

The proposals contained in this report are likely to have no impact on the above duty.

### **Consultation**

There is no requirement for external consultation on this item.

### **Recommendations**

Not applicable.

### **Reasons for Proposed Decision**

Not applicable.

### **Implementation of Decision**

No decision to be made; for information only.

### **Appendices**

Appendices listed as follows: -

- a. **Appendix A** – A list of the Statutory Performance Metrics, Performance Indicators and Service specific High Level Measures to be reported by Children & Young People Services (including Complaints and Compliments data) during 2021-22.

- b. **Appendix B** – A list of the Statutory Performance Metrics and Service specific High Level Measures to be reported by Adult Services (including Complaints and Compliments data) during 2021-22.

**List of Background Papers**

None.

**Officer Contacts**

David Harding – Specialist Teams & Performance Manager (Children’s Services) Telephone: 01639 685942 Email: [d.harding@npt.gov.uk](mailto:d.harding@npt.gov.uk)

Mike Potts – Performance Manager (Adult Services) Telephone: 01639 685367 Email: [m.potts@npt.gov.uk](mailto:m.potts@npt.gov.uk)