



**Easy Read Version
of
Neath Port Talbot Council's
Quality Assurance Framework
for Learning Disability &
Mental Health Supported
Living Services**



What is a Quality Assurance Framework (QAF)?



The QAF sets out how we will measure the quality of services delivered by providers of Supported Living Schemes for adults with learning disabilities and/or mental health conditions.



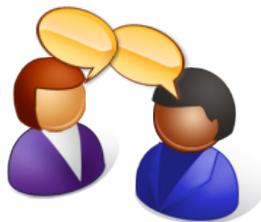
The QAF will tell us how well providers are doing, to make sure services are of a good quality and that people's assessed support needs are met.



The QAF will apply to current providers of Supported Living Schemes, as well as new providers that we may use in the future.



The QAF is a draft written by staff from Neath Port Talbot Council. We would like to know your views to develop a final version.



We welcome feedback from all. We will keep individuals, their families, carers and others updated via forums including meetings, and information on the Council's website.

What does Neath Port Talbot Council want from the QAF?

We want to make sure that people with a learning disability or mental health condition who are looked after in Supported Living Schemes in Neath Port Talbot have the right amount of help to meet their support needs.

We want to make sure that services are of a good quality and providers use best practice.

We want to work with providers to make sure that people are helped to live as independently as possible.

We want stakeholders to work together to make sure that services are the best they can be.

This is people's chance to shape support services.

Our Aim

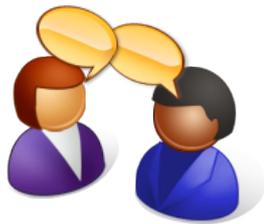
The Council wants to help its most vulnerable citizens and make sure those who need support get it.

The QAF sets out how the Council and its partners will make sure services are of good quality and that they have a positive impact on those being cared for.

How will the Council collect views and opinions?



The Council will be collecting views and opinions on this strategy in different ways:



Focus group meetings will be arranged during the consultation. It will be an opportunity to inform the final plan, ask questions and give your views.



Paper copies of the strategy and feedback form will be available in Neath Civic Centre and Port Talbot Civic Centre reception areas, as well as respite and pan-disability day services.



On the Council's website:

www.npt.gov.uk/haveyoursay

Or email us: CCU@npt.gov.uk



You can write to us or complete the feedback form at the end of the consultation booklet. Letters and forms can be posted to:

Neath Port Talbot Council
Social Services Commissioning Unit
Neath Civic Centre
Neath SA11 3QZ