



**COMMUNITY SAFETY AND PUBLIC PROTECTION SCRUTINY SUB
COMMITTEE**

10.00 am THURSDAY, 19 DECEMBER 2019

COMMITTEE ROOMS 1/2 - PORT TALBOT CIVIC CENTRE

PART 1

1. Declarations of Interest
2. Minutes of Previous Meeting (*Pages 3 - 6*)
3. Forward Work Programme 2019/20 (*Pages 7 - 8*)
4. Quarterly Performance Indicators (*Pages 9 - 20*)
Report of the Assistant Chief Executive and Chief Digital Officer
5. Cyber Crime Prevention - Update/Presentation
6. To receive the Regeneration and Sustainable Development Cabinet Board Forward Work Programme 2019/20. (*Pages 21 - 24*)
7. Urgent Items
Any urgent items (whether public or exempt) at the discretion of the Chairperson pursuant to Section 100B (4) (b) of the Local Government Act 1972

S.Phillips
Chief Executive

Civic Centre
Port Talbot

Friday, 13 December 2019

Committee Membership:

Chairperson: Councillor S.K.Hunt

**Vice
Chairperson:** Councillor R.L.Taylor

Councillors: D.Cawsey, S.M.Penry, C.J.Jones, S.Pursey,
S.Rahaman, N.T.Hunt and S.Bamsey

Notes:

- (1) If Committee Members or non-Committee Members wish to have relevant items put on the agenda for future meetings, then please notify the Chief Executive/Chair eight days before the meeting.*
- (2) If non-Committee Members wish to attend for an item of interest, then prior notification needs to be given (by 12.00 noon on the day before the meeting). Non-Committee Members may speak but not vote, or move or second any motion.*
- (3) For pre scrutiny arrangements, the Chair will normally recommend forthcoming executive items for discussion/challenge. It is also open to Committee Members to request items to be raised - though Members are asked to be selective here in regard to important issues.*
- (4) The relevant Cabinet Board Members will also be invited to be present at the meeting for Scrutiny/ Consultation purposes.*
- (5) Would the Scrutiny Committee Members please bring the Cabinet Board papers with them to the meeting.*

COMMUNITY SAFETY AND PUBLIC PROTECTION SUB COMMITTEE

(Committee Room 1/2 - Port Talbot Civic Centre)

Members Present:

19 September 2019

Chairperson: Councillor S.K.Hunt

Vice Chairperson: Councillor R.L.Taylor

Councillors: D.Cawsey, S.M.Penry, S.Pursesey, S.Rahaman, N.T.Hunt and S.Bamsey

Officers In Attendance: S.Morris, L.Doyle, S.Williams, G.Prosser, N.Jones and T.Davies

Cabinet Invitees: Councillors L.C.Jones and A.Wingrave

1. **MINUTES OF PREVIOUS MEETING**

Members discussed the current number of referrals (page 18, paragraph 2 of the previous minutes), and noted that not all of these would result in a referral to the Channel Panel. Some might be signposted towards other areas of help. Further information would be presented to Members at the next meeting.

That the Minutes of the previous meeting held on 26 March, 2019, be approved.

2. **FORWARD WORK PROGRAMME 2019/20.**

The committee noted the Forward Work Programme for 2019/20.

3. **PREVENT UPDATE**

Members discussed the two types of training available for Prevent – e-learning and face to face Workshops to Raise Awareness of Prevent (WRAP). It was noted that the Home Office no longer kept records of individuals who had completed Prevent e-learning training.

Although it was the aspiration to train all staff, it was noted that some staff had no access to a computer, so could not easily complete the e-learning training.

Members were disappointed to note the low levels of training which had been taken up within the Education, Leisure and Lifelong Learning (ELLL) directorate – currently only 33% had received training - and noted that this was because the directorate had their own training team. Members requested that the Director of ELLL and the Cabinet Member for Education, Skills and Culture be sent a letter from the Sub Committee emphasising the importance of the Prevent training.

A new Exploitation training pack was being formulated and the training course piloted, and would be rolled out shortly.

Discussion also took place around the following areas:

- Evening training courses for Governors,
- Funding of Prevent training through existing resources,
- The importance of training the community in Prevent, for example, taxi drivers.

Members asked the Learning Training and Development Manager for detailed figures on the uptake of training after the dates in the report (end of August – Prevent training, either face to face or e-learning, and end of July - VAWDASV Training). This would be provided to Members following this meeting.

Following Scrutiny the Committee noted the report.

4. **CRITICAL INCIDENT GROUP - UPDATE REPORT**

The critical incident group had been set up as a response to the rise in drug deaths, drug dealers and County Lines in the area. Although the group had now ended, the action plan from the group was still ongoing.

Officers were pleased to report that the action plan was performing well overall. The tasks that were in progress were being monitored by the Community Safety Partnership Group. The group would be meeting at the end of October to go through the action plan in detail and would hold people to account if necessary.

Following Scrutiny the Committee noted the report.

5. **ANTI-SOCIAL BEHAVIOUR**

Members were updated on the work and responsibilities of the Anti-Social Behaviour (ASB) team. A refresher event would shortly be organised for the 'Have a Heart, Give Smart' scheme which had been launched a year ago. It was noted that there would always be certain amounts of anti-social behaviour, but the ASB team was trying to maintain low levels.

Members discussed the issues at Vivian Park in Port Talbot over the summer months, and noted that these issues had improved due to joint working. New signage had been put in place and there had been joint visits to lock up the park, with the help of the police.

The early closure of Port Talbot bus station as a result of anti-social behaviour, was discussed. Members were concerned this would push vulnerable people onto the streets, but reassurances were given that this had only been a temporary measure. Port Talbot bus station was now closing at the correct times, and was being monitored by CCTV.

Members mentioned specific areas of anti-social behaviour in their local wards, and were encouraged to report all instances to 101, in order for the reports to be passed onto the ASB team.

Discussion took place around year on year trends of anti-social behaviour and whether austerity had had any effects. Members would be interested to receive information, going forward, on whether incidents of anti-social behaviour rose or fell in the months following Brexit.

Further topics discussed included:

- Drug taking paraphernalia in parks,
- Dispersal Orders,
- Call back service on the 101 line,
- The possibility of designated areas for street art in Neath Port Talbot,
- Restorative justice.

Members were advised that an online form was available on the South Wales Police website for use in reporting non-emergency incidents, in addition to the 101 telephone number. It was felt that this online service was not well publicised, and the public were not encouraged to use it. South Wales Police Officers would bring back further information at the next meeting of the Sub Committee.

Members noted the ongoing 'Kick County Lines into Touch' campaign. Rugby World Cup fixtures lists had been produced with what to look for regarding County Lines on the reverse.

Following Scrutiny the Committee noted the report.

6. **QUARTERLY PERFORMANCE INDICATORS**

Members chose not to scrutinise this item, but the report was noted.

CHAIRPERSON

(DRAFT)
Community Safety and Public protection
Forward Work Programme 2019/20

Date of Meeting	Agenda Item	Cabinet Board	Officer
19 Dec 2019	Cyber Crime Prevention – Update/Presentation		Sgt Tim Burrell
	Quarterly Performance Indicators		Sian Morris/Elinor Wellington
13 February 2020 (Special)	VAWDASV Strategy 2020-2023 – Consultative Draft		Claire Jones/Sian Morris/Elinor Wellington
19 March 2020	VAWDASV Strategy 2020 – 2023 – Results of Consultation and Final Proposals		Claire Jones/Sian Morris/Elinor

			Wellington
	Critical Incident Group – Update Report		Claire Jones
	Community Safety Partnership Priorities 2020/2021		Fire and Rescue Services
	Quarterly Performance Indicators		Claire Jones
	Business Plan Monitoring		Claire Jones
	CCTV - Business Strategy		Karen Jones/Dave Giles



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

NEATH PORT TALBOT COUNTY BOROUGH COUNCIL

Community Safety & Public Protection Scrutiny – Sub Committee

19th December 2019

Report of the Assistant Chief Executive and Chief Digital Officer
Mrs. Karen Jones

Matter for Monitoring

Wards Affected: All Wards

**Report Title: Partnerships & Community Cohesion Quarterly
Performance Indicators**

Purpose of the Report:

1. To report the performance indicators for 1st July 2019 – 30th September 2019 (Quarter 2) for services within the purview of the Community Safety & Public Protection Scrutiny – Sub Committee

Executive Summary:

2. The following information highlights performance. Of the 11 indicators (including 2 corporate plan indicators), 7 report data for this period.

3. There are two indicators off track:-

- CP/015 - % of schools that have adopted suitable programmes to address violence against women, domestic abuse and sexual violence (VAWDASV). It is currently each schools discretion as to whether to offer these lessons or not. Going forward the Relationship and Sexuality Education Sub Group of the VAWDASV Leadership Group will continue to work with partners to endeavour to achieve increased take-up, but this is not entirely in the control of the Community Safety team
- CP/034 - % of incidents of domestic abuse where people are repeat victims – IDVA (Council) – highest risk victims. This is a complex matter as the explanation attached in Appendix 1 highlights. More analysis is underway to understand the reasons for repeat presentations, which included the complexity of need (mental health, domestic abuse, substance use, etc.), and the Community Safety & Public Protection Scrutiny – Sub Committee will be appraised of this as work develops. It is noteworthy that the complexity of need is matter of concern and has been escalated through the Community Safety Partnership to the Public Services Board.

4. A number of indicators are new this year, particularly those that relate to the Western Bay Area Planning Board Commissioning & Development Support Team. These are being baselined.

5. The remaining indicators were on target, including:-

- PI/466 - Percentage of children and young people who have participated in a suitable programme that addresses VAWDASV - the Crucial Crew (organised by the Community Safety Team) event held in July 2019, 98.7% of year 6 children (1,608 out of 1626) took part in a suitable programme that address VAWDASV

- PI/153 – Number of referrals of high risk victims to the IDVA service – in that new processes ensure that only appropriate (i.e. high risk referrals) are made to the team. This makes best use of a valuable resource and the specialist skills of the team.

Background:

6. Community Safety & Public Protection Scrutiny – Sub Committee is presented in appendix 1, with the performance for KPIs within its purview in respect of the Community Safety Team and Western Bay Commissioning & Development Team elements of the Partnerships & Community Cohesion section.

7. The following KPI status is utilised:

- GREEN (green traffic light) - KPIs that have improved on or achieved target
- AMBER (amber traffic light) - KPIs that have not achieved target but performance is within 5%
- RED (red traffic light) - KPIs that are 5% or more below target
- Where available, appendix 1 provide performance data for quarter 1 2017/2018, 2018/2019, 2019/2020 and a quarter 1 target for 2019/2020. Performance indicators that are collected on an annual basis (and not included in appendix 1) will be included in the full year (quarter 4) performance report.

Financial Impacts:

8. The performance described in the report is being delivered against a challenging financial backdrop.

Integrated Impact Assessment:

9. There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring purposes.

Valleys Communities Impacts:

10. Neutral

Workforce Impacts:

11. The Council's workforce continues to contract as financial resources continue to reduce. In recognition of the scale of change affecting the workforce, a new Corporate Workforce Plan has been developed to support the workforce to adapt to the changes that are taking place.

Legal Impacts:

12. This Report is prepared under:
 - The Local Government (Wales) Measure 2009 and discharges the Council's duties to "make arrangements to secure continuous improvement in the exercise of its functions.
 - The Well-being of Future Generations (Wales) Act 2015
 - The Neath Port Talbot County Borough Council Constitution requires each cabinet committee to monitor quarterly budgets and performance in securing continuous improvement of all the functions within its purview.

Risk Management Impacts:

13. Failure to provide a suitable monitoring report within the timescales could lead to non-compliance with our Constitution. Also, failure to have robust performance monitoring arrangements in place could result in poor performance going undetected.

Other Impacts

14. The work of the Partnerships and Community Cohesion Section, as measured in this report have implications in respect of the following general duties

Crime and Disorder Impacts:

15. Section 17 of the Crime and Disorder Act 1998 places a duty on the Council in the exercise of its functions to have “due regard to the likely effect of the exercise of those functions on and the need to do all that it reasonably can to prevent:

- a) Crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment); and
- b) The misuse of drugs, alcohol and other substances in its area; and
- c) Re-offending the area”

Counter Terrorism Impacts:

16. Section 26 of the Counter Terrorism and Security Act 2015 places a duty on specified authorities in the exercise of their functions to have “due regard to the need to prevent people from being drawn into terrorism”.

Violence Against Women, Domestic Abuse and Sexual Violence Impacts:

17. Section 2(1) of the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 introduced a general duty where a person exercising relevant functions must have regard (along with all other relevant matters) to the need to remove or minimise any factors which —

- (a) increase the risk of violence against women and girls, or
- (b) exacerbate the impact of such violence on victims.

Consultation:

- 18. There is no requirement for external consultation on this item'

Recommendations:

- 19. For Members to monitor performance contained within this report.

Reasons for Proposed Decision:

- 20. Matter for monitoring. No decision required

Implementation of Decision:

- 21. Matter for monitoring. No decision required

Appendices:

- 22. Appendix 1: Partnerships & Community Cohesions Performance Indicators – Quarter 2 – 2019/20.

List of Background Papers:

- 23. None

Officer Contact:

Karen Jones, Assistant Chief Executive and Chief Digital Officer.
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Sian Morris and Julia Jenkins on behalf of Claire Jones, Strategic
manager Partnerships & Community Cohesion
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Neath Port Talbot Council

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Performance Indicators





Neath Port Talbot Council




Appendix 1 - Partnerships & Community Cohesion Performance Indicators - Quarter 2 - 2019/20



Print Date: 18-Nov-2019

How will we know we are making a difference (01/04/2019 to 30/09/2019)?

PI Title	Actual 17/18	Actual 18/19	Actual 19/20	Target 19/20	Perf. RAG
1 Well-being Objective 1 - To improve the well-being of children and young people					
CP/015 - Percentage of schools that have adopted suitable programmes to address violence against women, domestic abuse and sexual violence (VAWDASV)		12.12	12.12	18.00	 Red
<p>Quarter Two: 8 of 66</p> <p>Hafan Cymru's Spectrum Project is delivered in 8 schools and is funded by Welsh Government. In conjunction with this, a Healthy Relationship lesson now forms part of the Relationship and Sexuality Education Pack, developed by the Youth Service. These lessons will be delivered across all schools following a phased roll out. This will commence during Safeguarding week (week commencing Monday 11th November 2019), where a cohort of young people will receive the lesson.</p> <p>The return of an officer from maternity leave will assist in making further progress throughout the year and will support the service to make inroads into schools over the coming months, working towards our annual target of 25%. Progress of lesson roll out during Quarter 2 was more difficult due to school summer holidays.</p> <p>Performance reported from 2018/19.</p>					
PI/466 - Percentage of children and young people who have participated in a suitable programme that addresses VAWDASV		39.00	63.64	50.00	 Green
<p>1,600 Year 6 pupils participated in this years Crucial Crew event. One of the sets at this event is focused on Healthy Relationships.</p> <p>1,600 Year 8 Pupils attended the 'Its Your World' Wellbeing Workshops that were held at Ysgol Bae Baglan and Dwr Y Felin. One of these workshops is also centred on Healthy Relationships. The Wellbeing Workshops will be rolled out across more schools in the borough, with a view to schools being able to self sustain and embed, without further involvement from the Community Safety Team.</p>					
PI/467 - Percentage of year 6 children and young people who have participated in a suitable programme to address cyber-crime		97.98	98.79	98.00	 Green
1,600 year 6 children attended Crucial crew and participated in a cyber crime awareness programme in June 2019. An additional 30 year 8 children attended and delivered a set at the same event.					
2 Well-being Objective 2 - To improve the Well-being of all adults who live in the county borough					
CP/034 - Percentage of incidents of domestic abuse where people are repeat victims - Independent Domestic Violence Advisor (IDVA) Service - highest risk victims		37.26	44.19	33.00	 Red

PI Title	Actual 17/18	Actual 18/19	Actual 19/20	Target 19/20	Perf. RAG
<p>Quarter Two: 95 of 215.</p> <p>The 'Healthy Relationships for Stronger Communities' Strategy, implementing the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015, recognises the need to better respond to victims in Neath Port Talbot. The VAWDASV Leadership Group commissioned a review of High Risk Victim Services, due to increasing demands and subsequent additional pressure on services. A systems review was undertaken analysing demands into services and process mapping. Various changes have been made as a result of this, including: changes to the step up and step down process for victims; changes to recording and monitoring; increased capacity within the team; and revised policies and procedures. However, as part of the demand analysis it is clear that there are a high number of repeat referrals into the system, in particular, those with complex needs. A dip sample of cases has been presented to the Leadership Group and a piece of work will be undertaken to better understand the: nature of the cases; profile of victims and profile of perpetrators and their wider needs. It has been agreed that this work should be escalated to the Community Safety Partnership Board and Public Services Board, as it is not solely a VAWDASV related issue. Going forward, the Independent Domestic Violence Advisor (IDVA) Service will monitor the number and nature of repeat referrals which will allow us to: better understand and improve services; ensure we give victims the best possible chance to fully engage with the support that is currently available; or consider whether alternative models of support for the more complex cases may be necessary. At present, the IDVA team continue to work on an analysis of repeat victims and are using a mapping tool to gather this data and present findings.</p> <p>This performance indicator is reported quarterly from financial year 2018/19.</p>					
PI/153 - Number of referrals of high risk victims to the IDVA service		212.00	215.00	238.00	 Green
<p>There are fewer people accessing the IDVA service due to changes to the referral process. With increased capacity in the team and the creation of a Business Support post, cases can now be screened, meaning only appropriate referrals are accepted by the service.</p> <p>All cases received into the IDVA service are classed as high risk. Victims deemed as medium or low risk will be supported by local specialist providers and not referred into the IDVA service.</p>					
PI/154 - Number of new members to Paws on Patrol		74.00	96.00	50.00	 Green
<p>Three events took place in quarter 3 resulting in 48 new members</p>					
PI/470 - Percentage of vulnerable people whose vulnerability is reduced via the vulnerable persons MARAC (Multi Agency Risk Assessment Conference)		90.00	96.77	90.00	 Green
PI/481 - Number of APB commissioned substance misuse services successfully maintained in the year					
<p>New indicator for 19/20. No comparable data or target. Base lined for this year with a view of setting a target for 20/21.</p> <p>The number of services commissioned on behalf of the APB has been predetermined by historic systems inherited from City and County of Swansea and Neath Port Talbot CBC before the regional APB was implemented.</p> <p>During the first quarter of 19/20 work commenced on reviewing existing services and the commissioning cycle for a new model of service provision will be commence during 20/21.</p>					
PI/482 - Number of monitoring visits undertaken to APB commissioned substance misuse services					

PI Title	Actual 17/18	Actual 18/19	Actual 19/20	Target 19/20	Perf. RAG
<p>New indicator for 19/20. No comparable data or target. Base lined for this year with a view of setting a target for 20/21.</p> <p>The APB team has been without a Monitoring Officer since August 2018 so have not been able to carry out any visits. An interim desktop monitoring system was put in place during this time.</p> <p>In July 2019 a new officer started in post who has set up a new monitoring system which during Sept and Oct 19 will be tested and visits will be carried out on quarterly basis for the rest of the year. Monitoring information based on these visits will be reported to the APB.</p>					
<p>PI/483 - Number of agreed service outcomes achieved (2019/20 establishing baseline) in APB commissioned substance misuse services</p>					
<p>New indicator for 19/20. No comparable data or target. Base lined for this year with a view of setting a target for 20/21.</p> <p>Outcomes will be agreed with providers during 19/20 as part of the new contract monitoring system and a baseline will be established during 19/20, targets will be set during 20/21 and reported to the APB as part of a new performance management system.</p>					
<p>PI/484 - Percentage of non-fatal over-doses notified through the protocol that received appropriate advice and or other intervention (baseline)</p>					
<p>New indicator for 19/20. No comparable data or target. Base lined for this year with a view of setting a target for 20/21.</p> <p>During the first and second quarters of 19/20 twelve non fatal overdoses occurring in Neath Port Talbot were reported to the APB, all cases were followed up appropriately by local services.</p> <p>n.b. the APB receives notifications of overdoses on a regional basis. The figures provided here are for NPT only.</p>					

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REGENERATION AND SUSTAINABLE DEVELOPMENT CABINET BOARD 2019/2020 FORWARD WORK PLAN (DRAFT)

DATE	Agenda Items	Type (Decision, Monitoring or Information)	Rotation (Topical, Annual, Biannual, Quarterly Monthly)	Going to Sub Committee Before? Yes/No	Contact Officer/Head of Service
24 January 2020	Local Development Plan 2 - Review Report Consultation Draft	Decision	Annual		Ceri Morris / Lana Beynon
	Consultative Draft – VAWDASV Strategy 2020/2023	Decision	Topical	Feb 2020	Karen Jones/
	CCTV – final Business Case	Decision	Topical	12 December 2019	Karen Jones/ Dave Giles

DATE	Agenda Items	Type (Decision, Monitoring or Information)	Rotation (Topical, Annual, Biannual, Quarterly Monthly)	Going to Sub Committee Before? Yes/No	Contact Officer/Head of Service
14 February 2020					

REGENERATION AND SUSTAINABLE DEVELOPMENT CABINET BOARD

DATE	Agenda Items	Type (Decision, Monitoring or Information)	Rotation (Topical, Annual, Biannual, Quarterly Monthly)	Going to Sub Committee Before? Yes/No	Contact Officer/Head of Service
20 March 2020	VAWDASV Strategy 2020/2023 – Sign off	Decision	Topical	March 2020	Karen Jones/ Elinor Wellington
	Biodiversity Duty Plan	Decision	Topical		Nicola Pearce/ Ceri Morris

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DATE	Agenda Items	Type (Decision, Monitoring or Information)	Rotation (Topical, Annual, Biannual, Quarterly Monthly)	Community Safety Sub Committee Before? Yes/No	Contact Officer/Head of Service
1 May 2020	Local Development Plan – agree Final Review Report and Delivery Agreement Consultation Draft	Decision	Annual		Ceri Morris / Lana Beynon
	Business Plan	Information	Annual		Claire Jones

REGENERATION AND SUSTAINABLE DEVELOPMENT CABINET BOARD

To be programmed in:

- LDP 2 - Agree Final Delivery Agreement (Ceri Morris/Lana Beynon) – July 2020
- Property Performance Report (*Date TBC to go back later in the year – Re: Dave Phillips*)
- Rhondda Tunnel (NP & SB)
- Budget Only Meetings
- Business Plans (if needed)
- 2019/20 Quarterly Performance Monitoring
- Various Supplementary Planning Guidance (SPGs) (pre and post consultation)
- Commissioning Strategy for Substance Misuse (next financial year 2020/2021)
- Art Gallery, Port Talbot (Simon Brennan/Andrew Collins) – TBC 2020

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