

CCoS Corporate Critical Business Continuity Plans by Directorate

Social Services	Education	Environment	Resources	Regeneration & Housing
<ul style="list-style-type: none"> • Children's Social Services: <ul style="list-style-type: none"> ➤ Residential Services for Children and Young People ➤ Child Protection ➤ Emergency Duty Team • Adult Social Services: <ul style="list-style-type: none"> ➤ Homecare ➤ Residential Care 	<ul style="list-style-type: none"> • Catering and Cleaning • Child Protection • School Transport • Communications • Education Welfare Service • School and Governor Unit • Education Psychology • Learning / Behavioural Support • Schools & Education Establishments 	<ul style="list-style-type: none"> • Transport • Telematics • CTU • Highway Maintenance & Flooding • Call Centre • Food Safety Division • Animal Health • Dangerous Structures • Burials / Cremations • Registrars 	<ul style="list-style-type: none"> • Health & Safety • Joint Resilience Unit • Payroll • Coroner • Information and Telecommunications: <ul style="list-style-type: none"> ➤ Network provision ➤ Communication provision ➤ Website development ➤ ICT Hardware / Software ➤ Contact Centre Legal Advice: <ul style="list-style-type: none"> ➤ Legal Assistance ➤ Joint Childcare Legal Service 	<ul style="list-style-type: none"> • Housing Options / Homelessness • Void Management • Property Maintenance Emergencies • Plantasia (animal welfare only)

NPT Corporate Critical Business Continuity Plans by Directorate

Social Services, Health & Housing	Education, Leisure & Lifelong Learning	Environment	Finance & Corporate Services	Chief Execs
<ul style="list-style-type: none"> • Adult Services: <ul style="list-style-type: none"> ➤ Residential Care & Day Services ➤ Homecare Services • Children's Services: <ul style="list-style-type: none"> ➤ Adoption & Leaving Care ➤ First Response & Disability ➤ Emergency Duty Team ➤ Looked After Children & Family Support ➤ Fostering ➤ Placement review & Child Protection ➤ Hillside Secure Unit • Property Maintenance • Trading Standards: <ul style="list-style-type: none"> ➤ General Advice ➤ Animal Health 	<ul style="list-style-type: none"> • Pupil Parent Support • Access Managed Services • Margam Park (animal welfare only) • Schools 	<ul style="list-style-type: none"> • Cemeteries / Burials • CCTV • Fleet management • Specific / Single Location Highways Emergencies: <ul style="list-style-type: none"> ➤ South Wales trunk Road Agency • Major Widespread Highways Emergencies: <ul style="list-style-type: none"> ➤ Highways and Engineering (inc Gritting) ➤ Streetworks and Trunk road Services 	<ul style="list-style-type: none"> • Coroners • Registrars • IT / Telecoms: <ul style="list-style-type: none"> ➤ Website Development ➤ ICT Advice ➤ Network Coverage ➤ Software Maintenance • One Stop Shop / Contact Centre • Legal Services Advice 	<ul style="list-style-type: none"> • Press / Media / PR • Human Resources • Joint Resilience Unit • Health and Safety