

POLICY AND RESOURCES CABINET BOARD

3RD OCTOBER 2013

CHIEF EXECUTIVE'S OFFICE

**REPORT OF THE HEAD OF CORPORATE STRATEGY
& DEMOCRATIC SERVICES**

K. JONES

INDEX OF REPORT ITEMS

PART 1 - Doc Code: PRB-031013-REP-CE-KJ

SECTION C – Matters for Monitoring

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1. Performance Comparison with all Wales 2012/13	2 - 21	ALL

Part 1, Section C, Item 1

Purpose of Report

To report to members how Neath Port Talbot County Borough Council has compared to the rest of Wales in the performance of the 44 national performance indicators (National Strategic and Public Accountability Measures) for 2012/13.

Background

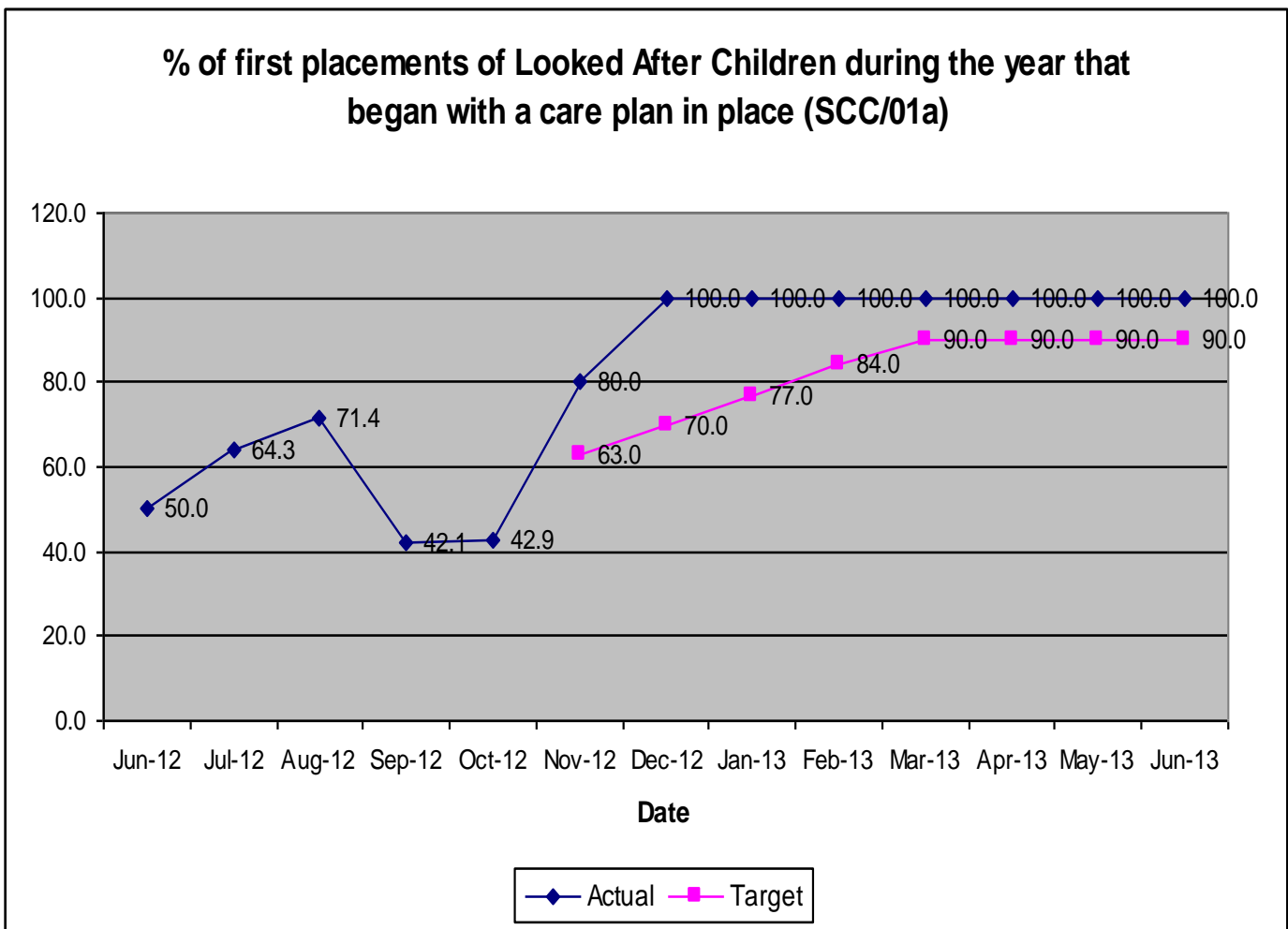
Each year the Local Government Data unit Wales publishes a performance bulletin which contains a range of local authority services which highlights the overall level and range of performance across Wales. The bulletin was published on September 4th 2013 and forwarded to all Members on the same day.

To coincide with this bulletin and in order to comply with the Local Government Wales Measure 2009 (which requires the Authority to compare performance across Wales), Corporate Strategy has produced an in depth analysis of the 44 national performance indicators (attached appendix 1). More information on performance can be found in the Council's 2012/13 Draft Annual Report which is due to be reported to Cabinet on 2nd October and Council on 16th October 2013 prior to being published by the required deadline of 31st October 2013.

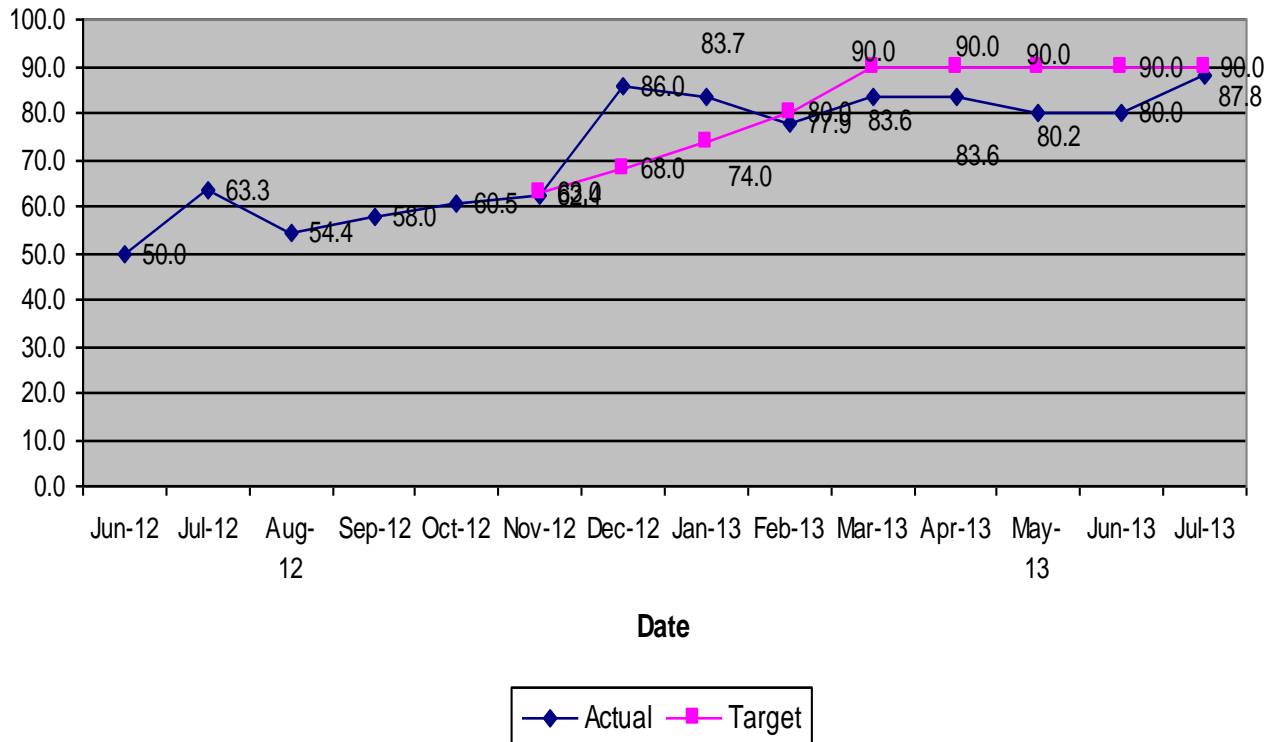
Some of the key points from the All Wales comparison in Appendix 1 are drawn out below:

- We improved/maintained performance in 65% of the national performance measures compared to 73% the previous year. This reduction is mainly attributable to a drop in performance in some of the Children and Young People Services measures. Some service areas which only have one or two measures also saw a drop for example: Leisure Services, Private Sector Renewal, Public Protection and Street Scene. We maintained performance in Adults Services measures. However, we did see an improvement in the two Waste measures and all 11 of our Education measures improved on the previous year. Across Wales 73% of comparable measures improved on the previous year.
- In comparison with the rest of Wales we improved/maintained performance in 49% of our National Strategic Indicators and Public Accountability Measures. Last year we improved/maintained performance in 54% of the measures. Whilst our education performance was better than last year in comparison with all Wales the slight drop in performance is mainly attributable to performing slightly worse this year in our Children and Young People Services measures (8 of 12 comparable measures are below all Wales performance, 5 of which are in the lower quartile).

- During 2012/13 following CSSIW intervention for serious concerns, Childrens Services were required to focus on improving performance in eight priority measures, only two of which are these national measures(both Public Accountability Measures), both of which improved during 2012/13 but remain in the lower quartile (indicator 39 & 40). However, performance for these two measures (illustrated below) has shown significant month on month improvement since the latter part of 2012/13. If we maintain these levels during 2013/2014 we anticipate our performance to be better than All Wales performance by the end of March 2014.



% of statutory visits to Looked After Children in the year that took place in accordance with regulations (SCC/025)



- 18 (42%) of the 43 comparable measures are in the lower quartile across Wales.
- We achieved maximum performance (100%) in the percentage of adult protection referrals completed where the risk has been managed (indicator 4), an improvement on the previous years performance of 92.7%. The improvement in performance is due to additional staff training and data inputting anomalies being corrected. System reports are also being run on a regular basis to ensure that performance is monitored closely. Furthermore, the Authority's PoVA IT systems have been developed and monitored throughout the year to better capture data and ensure accuracy around data input.
- Performance significantly improved in the percentage of final statements of special education need (SEN) issued within 26 excluding exceptions from 75% to 100%, as a result we moved from 21st place in 2011/12 to joint 1st in 2012/13. The Authority appointed a second advisory teacher for children with Autistic Spectrum Disorder to give more guidance to schools and families. This additional resource has contributed to improved performance. Although performance for the percentage of final statements of SEN including exceptions (indicator 38) remains in the lower quartile.

- A reduction in time taken to complete a Disabled Facilities Grant from 531 days in 2011/12 to 244 days in 2012/13 has seen our ranking improve from 21st to 8th in Wales (indicator 14). This shows the continuous improvements being made to the service since the system thinking review carried out in 2010 is now taking full effect.
- More people left hospital when they should have (indicator 27), 73 people had delayed transfers of care this year compared to 121 last year. Prompt discharge planning and diligence in validating delayed transfers of care reporting has contributed to the significant improvement in performance. A range of services are being developed to promote independence as long as possible and reduce demand for long term placements. Whilst performance has improved we still remain in the bottom quartile (17th out of 22) in comparison with other local authorities across Wales.
- The average external qualifications point score for 16 year old looked after children, in any local authority maintained learning setting (indicator 31) has significantly fallen from 250 (4th across Wales) in 2011/12 to 162 (19th across Wales). Due to the number and make-up of children in the cohort, this indicator can be subject to year on year fluctuations.
- In 2012/13 we recycled/composted/reused 48.3% (indicator 34) of municipal waste. This performance was below the standard of 52% required by the Welsh Government but was a noticeable improvement on performance the previous year and saw our ranking improve from 22nd (worst in Wales) to 19th (still within the lower quartile). In April 2013, Cabinet approved a Council Waste Strategy which will change our operations that collect waste in order to maximise re-cycling/composting, the strategy is now being implemented. Authorities have been set a statutory target of 58% which must be achieved by the end of 2015/16. We maintained our ranking of 2nd in Wales for reducing the percentage of municipal waste sent to landfill (indicator 7).
- We did not collect and report performance in 2012/13 for indicator 44 which is the percentage of reviews of looked after children, children on the child protection register and children in need carried out in line with the statutory timetable. This was highlighted in the Local Government Data Units performance bulletin and we were the only authority not to provide this data, The reason why we are unable to report performance for this Indicator is because the current working practices adopted across the service, do not enable us to accurately capture and reflect our performance in relation to Child in Need Reviews. This is something that the Service is fully aware of and is one of the areas being addressed through the Children's Services Improvement Plan. Once the necessary changes have been implemented, we should be in a position

whereby we can fulfil our obligations by reporting performance in this area on a regular basis.

Appendices

Appendix 1 – Neath Port Talbot Performance – Comparison with All Wales 2012/2013

List of Background Papers:

The Neath Port Talbot Corporate Plan - 2013/2016 “Rising to the Challenge”

Wards Affected:

All

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Comparison with All Wales 2012/13

PERFORMANCE INFORMATION

The information included in this document provides information on the performance of our Council's National Strategic and Public Accountability Measures for 2012/2013 (which are collected by all local authorities) and using these measures provides a comparison with All Wales data and sets out our rank and quartile position for each indicator. Also included is an overall summary of our own performance for these sets of indicators compared to the previous year.

Key:

National Strategic Indicators (NSIs) - are used to measure the performance of local authorities at a national level and focus on key strategic priorities. Local authorities are under a legal duty to collect & report on these measures some of which are audited by the Wales Audit Office. With effect from 1st April 2012 some additional statutory indicators i.e.

Programme for Government Indicators (PfG) were introduced to align the NSI set with the Welsh Government’s Programme for Government. **NB** – with effect from 1st April 2013 (2013/14) the PfG indicators are listed as NSI’s.

Public Accountability Measures - consist of a small set of “outcome focussed” indicators, selected initially from within the existing Performance Measurement Framework. They reflect those aspects of local authority work which local authorities agree are considered to be important in terms of public accountability. For example, recycling, educational attainment, sustainable development, etc. This information is required and reported nationally, validated, and published annually.

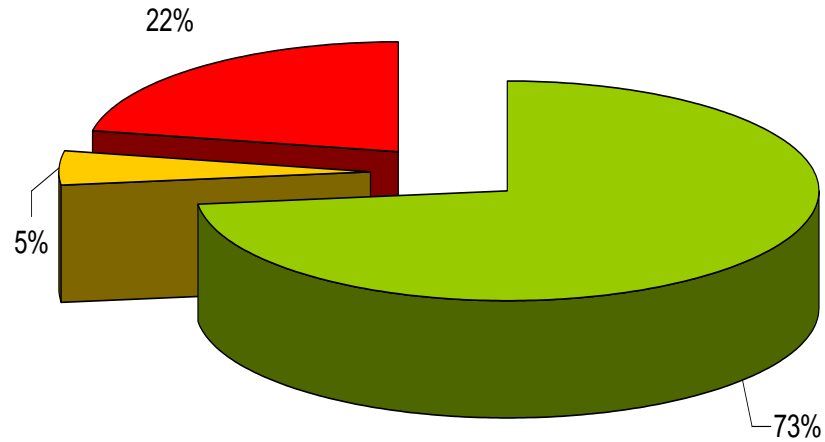
All Wales data -This data is calculated using the base data supplied by all authorities for 2012/2013 i.e. an overall performance indicator value for Wales.

Performance Key			
Trend		Rank	
↑	Performance is better than All Wales data	1 st – 6 th	Upper Quartile
v	Performance is within 5% All Wales data	7 th – 16 th	Mid Quartiles
↓	Performance is more than 5% below All Wales data	17 th – 22 nd	Lower Quartile
–	No comparable data		No data

Our overall performance of our NSI's and PAMs compared against the previous year

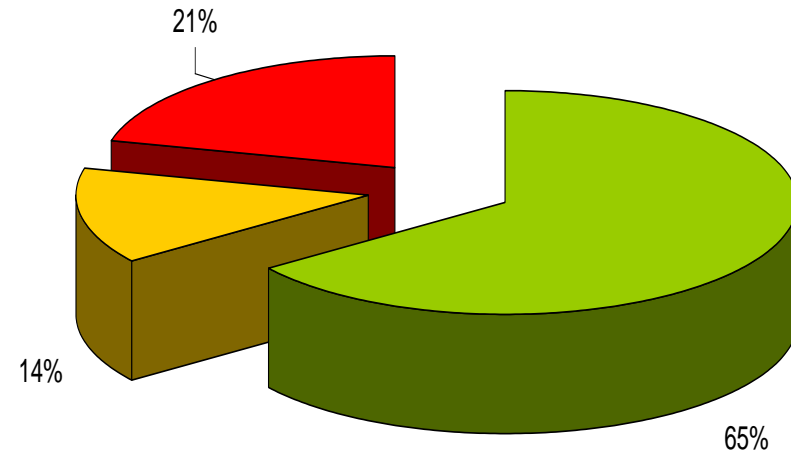
National Strategic Indicators and Public Accountability Measures


Did we improve during 2011/2012 compared to 2010/2011?




National Strategic Indicators and Public Accountability Measures

Did we improve during 2012/13 compared to 2011/12?



 Improved/Maintained

 Marginally Declined within 5%

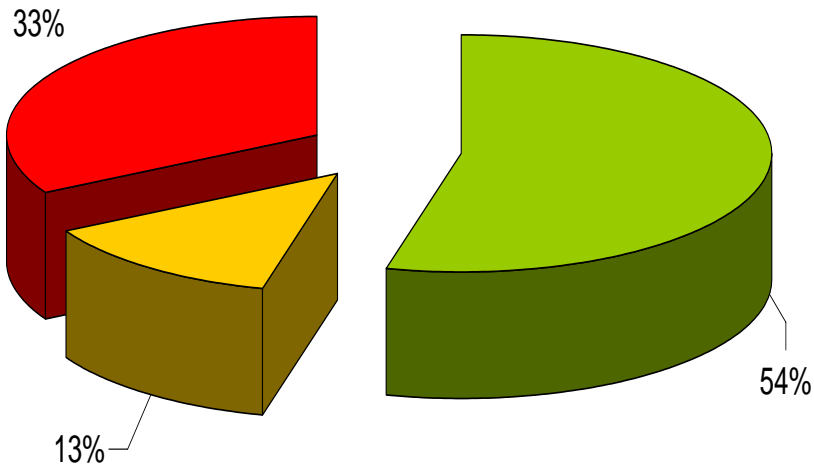
 Declined by 5% or more

Our performance of our NSI's and PAMs compared against all other authorities across Wales (All Wales)

National Strategic Indicators and Public Accountability Measures

2011/12

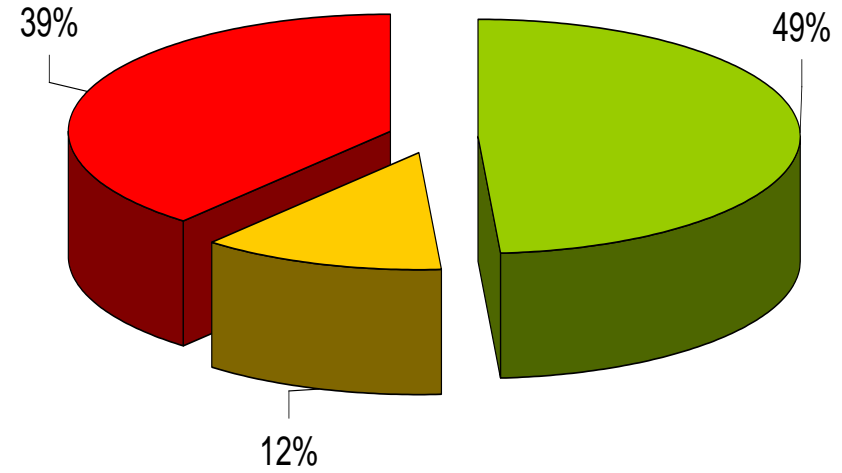
How does our performance compare to the rest of Wales?



National Strategic Indicators and Public Accountability Measures

2012/13

How does our performance compare to the rest of Wales?



Improved/Maintained



Marginally Declined within 5%



Declined by 5% or more

Service Area	Comparison with All Wales 2012/13 by Service Area for NSI's and PAM's				
	Number of <u>Comparable</u> Performance Indicators	Better than all Wales Performance	Position across Wales		
			Upper Quartile (Top 6)	Middle (7 th to 16 th)	Lower Quartile (17 th to 22 nd)
Education	11	6	2	5	4
Children's Services	12	4	1	6	5
Adults Services	7	3	3	0	4
Homelessness and Housing Advice	1	1	1	0	0
Public Protection	1	0	0	0	1
Planning	1	0	0	0	1
Waste Services	2	1	1	0	1
Leisure and Culture	2	1	1	0	1
Private Sector Renewal	2	2	0	2	0
Transport	2	2	1	1	0
Street Scene	2	1	0	1	1
Total	43	21 (49%)	10	15	18

Rank and quartile position across Wales			
	2011/12		2012/13
Upper quartile	13 Indicators	Upper quartile	10 Indicators
Mid Quartiles	9 Indicators	Mid Quartiles	15 Indicators
Lower Quartile	17 Indicators	Lower Quartile	18 Indicators
No Comparable Data	2 indicators	No Comparable Data	1 indicators
Total Indicators	41*	Total Indicators	44

* There were 41 NSI & PAM indicators in 2011/12.

All 44 NSI & PAM Indicators:

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
1	SCC/030a (PAM)	The percentage of young carers known to Social Services who were assessed.	100%	100%	92.3%	↑	Joint 1 st	Joint 1 st
2	EDU/002ii (NSI)	The percentage of pupils in local authority care, in any local authority maintained school, aged 15 as at the preceding August, who leave compulsory education, training or work based learning without and approved external qualification.	0%	0%	5.7%	↑	Joint 1 st	Joint 1 st
3	SCA/018a (PAM)	The percentage of carers of adult service users who were offered an assessment or review of their needs in their own right during the year.	100%	100%	86.8%	↑	Joint 1 st	Joint 1 st
4	SCA/019 (PfG/PAM)	The percentage of adult protection referrals completed where the risk has been managed.	92.7%	100.0%	91.84%	↑	6 th	Joint 1 st
5	EDU/015b (NSI)	The percentage of final statements of special education need issued within 26 weeks excluding exceptions.	75%	100%	95.9%	↑	21 st	Joint 1 st
6	HHA/013 (NSI/PAM)	The percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months.	97.5%	97.1%	62.6%	↑	2 nd	2 nd

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
7	WMT/004b (NSI/PAM)	The percentage of municipal waste collected by local authorities sent to landfill.	28.3%	20.3%	41.03%	↑	* 2 nd	2 nd
8	THS/007 (NSI)	The percentage of adults aged 60 or over who hold a concessionary bus pass.	89.1%	91.8%	84.8%	↑	5 th	4 th
9	LCL001b (NSI)	The number of people using public libraries during the year per 1,000 population.	6,926	6,831	5,968	↑	5 th	4 th
10	SCA/002a (NSI)	The rate of older people (aged 65 or over): Supported in the community per 1,000 population aged 65 or over at 31 March.	95.07	99.98	77.53	↑	6 th	6 th
11	THS/012 (PAM)	The percentage of Principal (A) roads, Non-principal (B) roads and Non-principal C roads that are in overall poor condition.	8.26%	8.0%	13.4%	↑	4 th	7 th
12	PSR/004 (NSI)	The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority.	18.10%	5.28%	5.11%	↑	4 th	7 th

* Change of definition in 2012/13. 2011/12 PI formerly WMT004.

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
13	EDU/002i (NSI/PAM)	The percentage of all pupils (including those in local authority care), in any local authority maintained school, aged 15 as at the preceding August, who leave compulsory education, training or work based learning without and approved external qualification.	0.4%	0.2%	0.4%	↑	11 th	8 th
14	PSR/002 (NSI/PAM)	The average number of calendar days taken to deliver a Disabled Facilities Grant.	531	244	271	↑	21 st	8 th
15	EDU/017 (PfG)	The percentage of pupils aged 15 at the preceding 31 August in schools maintained by the local authority who achieved the level 2 threshold including a GCSE grade A-C in English or Welsh first language and Mathematics.	51.6%	54.1%	50.7%	↑	No Data	9 th
16	EDU/011 (NSI/PAM)	The average wider point score for pupils aged 15 as at the preceding 31 August, in schools maintained by the local authority.	443.4	485.7	468.3	↑	7 th	10 th
17	SCC/011b (PfG)	The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen alone by the Social Worker.	42.1%	43.1%	37.5%	↑	9 th	10 th
18	SCC/004 (PfG/PAM)	The percentage of children looked after on 31 March who have had three or more placements during the year.	6.4%	8.7%	9.4%	↑	3 rd	10 th

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
19	SCC/011a (PAM)	The percentage of initial assessments that were completed during the year where there is evidence that the child has been seen by the Social Worker.	67.4%	79.2%	75.4%	↑	15 th	11 th
20	STS/006 (NSI)	The percentage of reported fly tipping incidents cleared within 5 working days.	96.57%	95.25%	92.16%	↑	10 th	11 th
21	EDU/016b (PAM)	The percentage of pupil attendance in Secondary Schools.	91.9%	92.3%	92.1%	↑	6 th	11 th
22	EDU/006ii (PfG)	The percentage of pupils assessed, in schools maintained by the local authority, receiving a Teacher Assessment in Welsh (first language) at the end of: Key Stage 3.	9.6%	10.3%	16.8%	↓	12 th	14 th
23	SCC/033e (NSI)	The percentage of young people formerly looked after with whom the authority is in contact, who are known to be in suitable, non-emergency accommodation at the age of 19.	90.5%	92.3%	93.2%	v	No data	14 th
24	SCC/002 (NSI)	The percentage of children looked after at 31 March who have experienced one or more change of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the 12 months to 31 March.	10.4%	15.8%	13.7%	↓	10 th	16 th

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
25	SCC/033f (NSI)	The percentage of young people formerly looked after with whom the authority is in contact, who are known to be engaged in education, training or employment at the age of 19.	57.1%	46.2%	56.4%	↓	No Data	16 th
26	EDU/004 (PAM)	The percentage of pupils assessed at the end of Key Stage 3, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment.	64%	68.8%	72.7%	↓	18 th	17 th
27	SCA/001 (NSI)	The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over.	9.81	5.97	4.57	↓	21 st	17 th
28	EDU/003 (PfG/PAM)	The percentage of pupils assessed at the end of Key Stage 2, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment.	77.4%	80.6%	82.8%	v	18 th	18 th
29	PLA/006(b) (NSI/PAM)	The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year.	34%	27%	45%	↓	No data	18 th

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
30	SCA/020 (PAM)	The percentage of adult clients who are supported in the community during the year.	84.5%	82.55%	86.16%	v	17 th	19 th
31	SCC/037 (NSI)	The average external qualifications point score for 16 year old looked after children, in any local authority maintained learning setting.	250	162	221	↓	4 th	19 th
32	SCA/007 (PAM)	The percentage of clients with a care plan at 31 st March whose care plans should have been reviewed that were reviewed during the year.	79.1%	76.1%	80.9%	↓	11 th	19 th
33	SCA/002b (NSI)	The rate of older people (aged 65 or over): Whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March.	25.7	23.36	20.63	↓	21 st	19 th
34	WMT/009b (NSI/PAM)	The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated bio wastes that are composted or treated biologically in another way.	41.83%	48.33%	52.26%	↓	*22 nd	19 th
35	PPN/009 (PAM)	The percentage of food establishments which are 'broadly' compliant with food hygiene standards	87.03%	83.02%	86.63%	v	8 th	20 th

* Change in definition in 2012/13. 2011/12 PI formerly WMT009

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
36	EDU/016a (PAM)	Percentage of pupil attendance in Primary Schools.	92.5%	93.1%	93.9%	v	20 th	21 st
37	STS/005b (PAM)	The percentage of highways and relevant land inspected of a high or acceptable standard of cleanliness.	90%	83%	95.8%	↓	19 th	21 st
38	EDU/015a (NSI)	The percentage of final statements of special education need issued within 26 weeks including exceptions	15.9%	27.7%	71.3%	↓	22 nd	21 st
39	SCC/001a (PAM)	The percentage of first placements of looked after children during the year that began with a care plan in place.	57.8%	58.4%	89.1%	↓	22 nd	21 st
40	SCC/025 (PAM)	The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations.	52.7%	68.3%	83.0%	↓	22 nd	21 st
41	LCS/002(b) (NSI)	The number of visits to local authority sport and leisure centres during the year, per 1,000 population where the visitor will be participating in physical activity.	5,589	5,839	8,864	↓	22 nd	21 st

No	PI Reference	PI Description	NPT Actual 11/12	NPT Actual 12/13	All Wales 2012/13	Trend 2012/13 Against All Wales	Rank and quartile position	
							2011/12	2012/13
42	SCC/041a (PfG)	The percentage of eligible, relevant and former relevant children that have pathway plans as required.	44.4%	20.0%	89.5%	↓	21 st	22 nd
43	SCC/033d (NSI)	The percentage of young people formerly looked after with whom the authority is in contact at the age of 19.	77.8%	72.2%	93.4%	↓	No data	22 nd
44	SCC/045 (PAM)	The percentage of reviews of looked after children, children on the child protection register and children in need carried out in line with the statutory timetable.	No Data	No Data	86.4%	No Data	No Data	No Data